



Dallas Love Field Summer Travel Planning Tips

May 26, 2017 – Summer travel time has begun! Summer is a popular travel time, and Dallas Love Field is reminding its' local and out-of-town travelers that there are many new and exciting changes that have occurred at Love Field. A heavy volume of travelers is expected this summer. To assist travelers make it to their destinations smoothly and as stress-free as possible, here are some tips for parking and travel:

- Always check with your airline for flight departure/arrival status prior to arriving at the airport. Weather can cause possible delays across the country.
- Arrive at least 2 to 2½ hours before your flight to allow enough time for check-in, baggage check, security and any unplanned event especially during peak hours. Come early and stroll through the new terminal and enjoy a relaxing meal before your trip.
- Drop-off and curbside check-in for all passengers is on the upper roadway in front of the Ticketing/Check-In on Herb Kelleher Way (formerly Cedar Springs Road).
- Pick up for all arriving passengers is in front of Baggage Claim on the upper roadway of Herb Kelleher Way (formerly Cedar Springs Road).
- **THE CELL PHONE WAITING LOT is CLOSED until further notice, due to construction of Parking Garage C.** When picking up travelers at Love Field, we recommend that you use the new Express Parking located in Garage A to wait for your arriving passenger(s). You can leave your vehicle and meet your passenger(s) at Baggage Claim. The first hour is free, but after 61 minutes, you will be charged for the entire time you are there. Make sure your Toll Tag is deactivated for Dallas Love Field by going to the NTTA.org or calling NTTA at 972-818-NTTA (6882) to de-activate it. Parking or waiting at baggage claim or along Herb Kelleher Way **will not** be allowed.
- Pick up for taxi, limo and for-hire shuttles is located on the lower level across the street near the parking garage.

- While at the airport, additional travel and airport information can be obtained by visiting one of our three information booths in the terminal lobby, baggage claim and the concessions village. The Customer Experience Specialists and the “Love Helpers” (our volunteers) will help you navigate the airport and add fun to your trip.
- **DART**: Look for the DART 524 bus, your convenient ride connecting Dallas Love Field and DART's Inwood/Love Field station. The bus operates every day from approximately 5:30 a.m. to 1:00 a.m. The trip is free for Love Field Airport passengers riding one-way to Inwood/Love Field station. DART Rail customers transfer to the *DART bus* from Inwood/Love Field for the quick trip to the Love Field terminal.

The "Love Helpers" or Customer Experience Specialists at the airport can help you make the connection, and there is a Self-Service Kiosk in Baggage Claim. For schedule and fare information visit www.DART.org/LoveField

- **PARKING**: Dallas Love Field has over 8,000 total parking spaces adjacent to the terminal in Parking Garages A and B and the Valet Parking Lot. These additions include over 500 additional spaces in Valet Parking at \$24/day, over 100 additional spaces in Garage A at \$17/day, and over 300 additional spaces in Garage B at \$13/day. The Love Connection is a secured, remote parking lot located at 6814 Harry Hines that is \$6/day and offers a free shuttle to the terminal that runs every 15 minutes. There are 1,500 spots available at Love Connection. Private parking companies near the airport have added 250 spaces.
- **GROUND TRANSPORTATION**: Due to the volume of vehicles during heavily traveled days, please consider alternate plans for getting to and from the airport, such as utilizing DART, Ground Transportation (Taxi's, Shuttles or Transportation Network Companies (i.e., Uber, Lyft, etc.) or having someone pick up or drop you off at the airport.
- Carry-on items are limited to one small bag and one personal item (i.e., camera, laptop, briefcase, purse, etc.). Check with your airline of choice for details.
- Bring lots of patience and large doses of good humor.
- Be sure to visit our art gallery, see our art work on display “100 Years, 100 Objects” – a History of Dallas Love Field Exhibit, or enjoy the live performances at the Live at Love Stage during your visit.

For information regarding Dallas Love Field, visit our website at www.dallas-lovefield.com

Follow us on Facebook and Twitter at Dallas Love Field or call us at 214-670-LOVE (5683) and a Customer Experience Specialist in our Airport Communication Center will answer your questions 24 hours a day / 7 days a week. You can also email the Airport Communication Center at 214670LOVE@dallascityhall.com with questions. We would LOVE to hear from you!

Media Contact and Parking

Media on assignment at Love Field MUST contact the Public Information Officer, Emily Black at Emily.black@dallascityhall.com or by calling 214-671-8584 for media access.

A new interim parking location is located outside the exit side of the first parking garage off Herb Kelleher (formerly Cedar Springs). To reach the interim location, enter the airport on Herb Kelleher and continue past the terminal and baggage claim. Head south and stay in the far left lane. After the first parking garage and at the end of the grassy median, make a U turn and enter the driveway through the exit lane and park in that space outside of the garage. Do not block any exit stalls for the garage or access to any storage containers. Please be mindful of traffic while entering and exiting. After parking, walk through the parking garage to safely enter the terminal building.