



Using Your TollTag to pay for garage parking at Dallas Love Field (DAL)

North Texas travelers may now use their North Texas Tollway Authority TollTag to pay for garage parking at Dallas Love Field (DAL).

IMPORTANT: All parking garage entry lanes at the airport **have TollTag readers**. If you prefer not to use your TollTag at DAL the best choice is to remove the tag from the car windshield and place it in the metallic bag provided by NTTA, or call the NTTA at (972)818-NTTA and disable your account at DAL.

When exiting the garage, travelers must exit via lanes designated with the TollTag symbol. If you leave the garage through an exit lane not designated with the TollTag symbol, the parking process system will think your vehicle is still in the garage, and continue charging your account.

In order to use your TollTag at DAL, your account must be backed by a credit card with sufficient credit to cover parking charges. The account must be valid upon entry and exit to work. Charges for less than \$10 will be debited against the TollTag user's NTTA cash balance account. Charges more than \$10 will be debited against the credit card account. In either case, the credit card must be valid for entry and exit from DAL TollTag lanes.

All DAL garage entries and exits are gated. It is imperative that motorists using their TollTag at DAL come to a complete stop and wait for the gate to rise before proceeding.

Receipts for TollTag transactions are not available at the DAL garage exit plazas. Do not use your TollTag if you prefer to be given a receipt when you exit the garage. NTTA statements, which indicate all DAL transactions, as well as other NTTA toll activities, can be accessed through NTTA's web site at www.ntta.org.



PARKING GUIDE

TollTag at Dallas Love Field (DAL): - FAQs

CURRENT TOLLTAG CUSTOMERS

Q. When is TollTag available at DAL?

A. Effective April 30, 2005, TollTags will be ready to work at DAL for garage parking.

Q. How will TollTags work at DAL Airport?

A. TollTags will work at DAL Airport very similar to the way they work on the NTTA Roadways, with the exception that parking charges in the amount of \$10.00 or more will be charged to the credit card associated on the TollTag account instead of being withdrawn from the account balance. This is why TollTags with valid credit cards on file are the only accounts that can be utilized at DAL.

Note: If your TollTag account is already secured with a credit card, no action is required.

Example:

If a single transaction at DAL is under \$10, it will be deducted directly from your TollTag account. If a single transaction at DAL is \$10 or over, it will be charged directly to the credit card associated with your TollTag account.

All parking garage entry lanes at the airport **have TollTag readers**. When you leave through designated exit lanes (lanes with the TollTag symbol) , your TollTag account is automatically charged for the correct parking fee.

Q. Are cash TollTag accounts eligible for functionality at DAL?

A. No, cash accounts must convert to credit cards in order to be used at DAL.

Q. What if I want to pay cash or need a receipt immediately?

A. TollTag technology is automated. If you enter the parking garage with TollTag, your TollTag account will automatically be charged. You will not have the option of taking a ticket and paying cash.

If you have a TollTag and want to pay cash or need a receipt immediately, it will be necessary to remove your TollTag in advance and put it in the metallic bag provided by NTTA. Additional bags are available at no charge at the NTTA Customer Service Center (5900 West Plano Parkway, Suite 200, Plano, TX 75093) or the TollTag Store (12300 Inwood Road #110, Dallas, TX 75244). Or, you may simply call the NTTA at 9712-818-NTTA (6882) to have your TollTag disabled at Love Field.

Q. Will it cost me extra to use my TollTag at DAL?

A. No, DAL and NTTA are adding TollTag technology as another customer service improvement.

Q. Does the TollTag customer need to know anything special regarding using the TollTag at DAL?

A. Yes, DAL is not like the North Texas Tollway Authority's systems. **There is a gate at each entry lane and the TollTag customer must slow down and wait for the gate to rise before going through.** It is very important to be cautious when entering and exiting the parking garage.

Q. What if I have questions about my TollTag?

A. Please contact the North Texas Tollway Authority's Customer Service Center at 972.818.NTTA (6882).