

LOVE FIELD GOOD NEIGHBOR PROGRAM NEWSLETTER

DAL IS #LOVEREADY FOR TRAVELERS

Written by Chris Perry

Dallas Love Field has embraced social distancing and safe interactions in all aspects of the travel experience to maintain a welcoming environment when people choose to travel again.

Throughout the COVID-19 pandemic, and while others stayed home to help flatten the curve, we have been open as an essential operation. Employees of the airport and its tenants have continued working to ensure we remain operational.

As customers are ready to return to traveling, we have taken steps to ensure the airport is safe and #LOVEready. Like other changes in normally routine activities, customers will find a different experience in many ways within the terminal.



DAL Steps to Stop the Spread

- Social distancing spacers on floor at TSA checkpoint, elevators, gates and concessions
- Masks or facial coverings suggested in the terminal and required to board an aircraft for passengers 2 years and older
- Masks and bottles of sanitizer for sale in terminal retail shops
- Closed restaurants and shops based on demand
- Disposable menus and condiments by request only
- Plexiglass dividers at information booths, gate agent counters and concessions
- Limited seating in restaurants and in concessions village area
- Daily temperature checks of airport employees

Along with the above measures, our custodial staff has engaged in enhanced cleaning procedures and continual disinfecting of touch surfaces and high-traffic areas. These procedures include sanitizing with a handheld sprayer and antibacterial wiping of tables, chairs and handrails.

DAL Travel Tips for Safety and Ease of Travel

- Wear a mask or face covering for the duration of your trip
- Maintain a distance of at least six feet from others at all times
- Limited opening and distancing at TSA checkpoint can lead to longer lines
- Utilize complimentary hand sanitizer and wipes for touch surfaces

We're here, we've taken steps for your safety and we're #LOVEready!





DALLAS LOVE FIELD AGAIN NAMED TO TRAVEL + LEISURE'S WORLD'S BEST AIRPORTS

Written by Chris Perry

For the fifth-straight year, Dallas Love Field has earned a spot in Travel + Leisure's World's Best Awards - Top 10 Domestic Airports, the popular tourism publication announced Wednesday.

DAL earned the eighth spot in the 2020 rankings. The airport was recognized for two key components of the Love Field experience – a helpful staff and a manageable size. In 2016, Love Field was ranked sixth, before earning 10th place in 2017, 2018 and 2019.

"We are thrilled to again be recognized by the readers of Travel + Leisure as one of the Top 10 Domestic Airports," Director of Aviation Mark Duebner said. "This is, no doubt, a challenging period for the aviation industry, but it is great to have the work our staff does recognized by those who use the airport."

Dallas Love Field served nearly 17 million passengers in 2019, the most in its history. July 2019 was DAL's busiest month ever with more than 750,000 enplaned passengers and nearly 1.5 million total passengers.

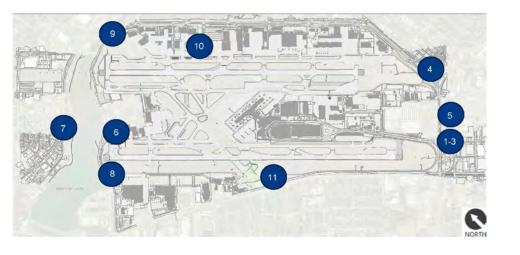
TRAVEL +LEISURE

AIRPORT PROJECTS

DAL Alternate Entry

Description

The Alternate Entry Analysis was undertaken to address the security and operational risks associated with a single point of entry to the Nation's busiest Medium hub airport through a very busy intersection. Twelve



(12) alternatives with one or more entry point from each of the surrounding roadways and a "No Action" alternative are being studied. A recommended shortlist is being developed based on the following criteria: Traffic impacts; Reductions in Vehicle Miles Traveled (VMT) and Emissions; Impact on existing facilities/infrastructure; the ability to accommodate an Automated People Mover (APM) system with connection to the DART Light Rail System; and provide an emergency response/evacuation route for incidents when the entry point at Mockingbird is blocked.

Update

The shortlisted alternatives will be presented to Transportation and Infrastructure Committee. Based on the Committee's directions, further analysis to determine construction costs, construction conflicts, benefit/cost ratios, regional partnership opportunities, impact to neighborhoods and existing businesses and other pertinent analysis will be conducted to develop final recommendations for City Council action. There are a total of 4 public meetings that are designed to share updates on the Dallas Love Field Airport alternate entry analysis and gather your feedback. The first was held June 30th where there were approximately 150 attendees. Upcoming public meetings dates are: July 23rd, September 3rd and September 22nd.

Click the link below to register for the July 23rd public meeting date: bit.ly/DallasAltEntry0723

Take the Alternate Entry Public Input Survey

English: <u>https://bit.ly/AEA_EN</u> Spanish: https://bit.ly/AEA ES

Lemmon Avenue Streetscape Enhancements

Description

The project will construct quality-of-life improvements along Lemmon Avenue in the vicinity of Love Field Airport, from Mockingbird Lane to the Bachman Lake Trail on Shorecrest Drive. Improvements may include sidewalks, bicycle paths, landscaping, gateway features, lighting, intersection safety improvements with new traffic lights, high visibility crosswalks, neighborhood pocket parks, enhanced bus shelters and a shuttle drop-off and pick-up area on Herb Kelleher Way.

Update

A Special Called Virtual Public Outreach Meeting was held on the evening of May 5, 2020 where we shared preliminary streetscape enhancements theme for Lemmon Avenue and preliminary parks programing concepts for two parks. There were approximately 50 attendees and over 180 ideas & input from the community related to the Fresh Modernism theme and desired park amenities were received. Immediately following the public outreach meeting a survey was launched to build consensus & gain stakeholder perspective regarding the specific theme, gateways, and park elements. The survey remained open for 3 weeks and 96 responses were received, 5 which were Spanish-language survey respondents. The survey results were consistent with the feedback received at the virtual meeting.

Dallas Love Field Entry Road Enhancements

Description

Herb Kelleher Way from Mockingbird Lane to the terminal and back will be upgraded with new street lighting, new landscaping, and pedestrian walkways that will connect with the planned loop around airport, new entry signage, and installation of major new public art through City of Dallas Office of Cultural Affairs.

Update

Design is nearly complete after extensive coordination with Aviation stakeholders and community members through ongoing Good Neighbor Program meetings. Public construction bid process will be initiated in late Summer 2020 with construction completion estimated for late 2021.





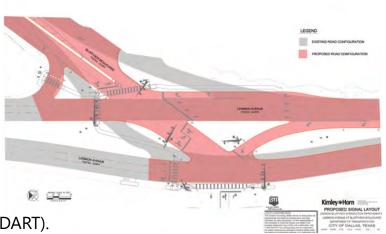


AIRPORT PROJECTS

Lemmon Avenue and Bluffview Intersection Improvements

Description

This project will construct pedestrian safety improvements at the intersection of Lemmon Avenue and Bluffview Boulevard. Improvements will include a new traffic signal with pedestrian phasing, high visibility crosswalks and enhanced LED lighting. It will also realign the intersection for safer vehicular operations. This project is a partnership between the City of Dallas Departments of Aviation, Transportation,



Public works and Dallas Area Rapid Transit (DART).

Update

Construction is scheduled to begin this Summer, July - October 2020. Expect lane closures.

Love Field Loop Trail

Description

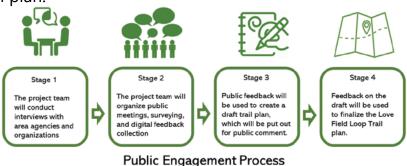
The areas surrounding Dallas Love Field Airport contain a wealth of community resources, including Bachman Lake, the Medical District, Grauwyler Park, and several commercial areas, but lack a dedicated bicycle and pedestrian connection that would allow for safer and more pleasant access. The Love Field Loop Trail planning initiative seeks to develop conceptual plans for a trail connection linking the surrounding communities to some of these destinations and to the airport itself. The City of



Dallas will collaborate across departments and with multiple partners to gather public feedback and create the concept plan for the trail. In order to accurately reflect the public's opinions and desires for the Love Field Loop Trail, we plan to work closely with area stakeholders, residents, and local government and non-profit organizations over the next several months. Through surveys and public workshops, citizens will have an opportunity to provide detailed input regarding the trail, including its appearance, amenities, and programming. This input will be used to develop and refine the trail plan.

Update

The initiative is expected to last several months and will yield a trail plan to be presented to the City of Dallas. The planning process generally follows the format to the right, with several months dedicated to each stage, but may vary or change as the project progresses.



Frontiers of Flight Virtual Summer Camps

Tired of home school and yearning for relief? Let Frontiers of Flight bring focused energy and independence to your home with Frontiers of Flight's virtual summer camps!

Each camp takes place Monday thru Friday with six activities a day including a secure video chat with the educator and fellow campers, outdoor activities, crafts, and games. Students will spend no more than an hour a day on the computer and majority of activities will not require parental supervision. All activities will have three different levels of exploration using common household items so that children of all ages can participate and work at their own





their siblings.

For additional information or to Register:

https://www.flightmuseum.com/virtual-camps/

Q3 2020 **AIRPORT STATS**

April 2020

Custom Flights - 5 Total Passengers - 71,740 TNC Trips – 3,560 Total Operations - 6,950

May 2020

Custom Flights -8 Total Passengers - 252,324 TNC Trips – 8,232 Total Operations - 8,873

June 2020 Custom Flights - 20 Total Passengers – N/A* TNC Trips – N/A* Total Operations – N/A* *Figures not available at time of printing.



Very soon you should receive your 2020 U.S. Census invitation in the mail. Everyone living in your community is counting on you to participate.



Census 2020

Only 10 questions. Most complete them in less than 10 minutes.



Easier than ever. You can complete the census online, by phone, or by mail.



Safe & secure. Your personal information will not be shared with anyone, including other government departments.

Influence the decision of where those funds are apportioned by completing the census today. The census is safe, simple, and secure - 10 questions, 10 minutes, that's it! Go to www.2020cenus.gov or call 844.330.2020 and get counted!

Let's Get Social

Follow Dallas Love Field on social media to keep up-to-date with the latest news, highlights, projects updates, as well as existing events to breaking news. Get connected by following @DallasLoveField today!



The Department of Aviation would like to remind you that it's not too late to respond to the 2020 Census!

Did you know 675 billion dollars are distributed to programs and services that positively impact communities around the country? The money that each program receives is determined by the number of people participating in the census. If you aren't counted, your neighborhood will receive less than it needs to service its residents.



The Good Neighbor Program



The Good Neighbor Program (GNP) mission it to do all the good we can, in all the ways we can for communities surrounding the airport. We are committed to being a good neighbor by engaging with the community and keeping you informed of new updates and developments at and around the airport.

We are an airport that happens to be in the middle of a community.

However, our goal is to be a community that just happens to be located around an airport.

To learn more about our community engagement efforts and to get current updates on current and completed projects, please visit the project website at www.goodneighborplan.com, send us an email at lovefieldgnp@dallascityhall.com, or leave us a message on our new project hotline at 214-390-7199.

Upcoming Tuesday Meeting Dates Oct. 2020

In order to comply with City of Dallas guidelines as well as County and State mandates for social distancing, the GNP meeting has been moved to a virtual format. The next meeting will take place on Tuesday, July 14 at 6 pm. This is the link to register.

Efforts include:

- Enhancing the passenger experience
- Urban design landscaping and beautification
- Signage and way-finding initiatives
- Pedestrian improvements
- Encouragement of recreational activities

Traffic improvements



To learn more about the Program, visit www.dallas-lovefield.com

http://bit.ly/GNP0714