



DALLAS LOVE FIELD

LOVE FIELD GOOD NEIGHBOR PROGRAM

NEWSLETTER

October 2020

#LOVEREADY INITIATIVE

Dallas Love Field is working nonstop to ensure the safety and well-being of our guests and employees. We've made several proactive enhancements to our facility and our cleaning procedures to ensure a clean, safe and healthy airport journey.



We're LOVEready for you!

- ♥ **Face Coverings** - All employees, travelers and visitors to Dallas Love Field must wear masks or face coverings while in the terminal by order of Dallas County and the State of Texas.
- ♥ **Respect the Dot** - When you respect the dot, you respect your fellow travelers. Dots on the floor are spaced six feet apart at the TSA checkpoint and other areas within the terminal. We ask that travelers adhere to the social distancing markers on the floor.
- ♥ **Cleaning and Disinfecting** - DAL custodial teams have employed enhanced cleaning and disinfecting areas. High-touch areas such as the food court and hand railings are continually disinfected. The terminal gets a thorough deep clean each night after the day's last flights.
- ♥ **Hand Sanitizers** - We've placed complimentary hand sanitizer stations in high-traffic areas throughout the terminal. These sanitizers are touchless.
- ♥ **Plexiglass barriers** - We've installed plexiglass barriers at our information booths, ticket and gate counters, as well as concessions to allow for customer face-to-face interactions as safely as possible.
- ♥ Limited opening and distancing at TSA checkpoint can lead to longer lines.
- ♥ Utilize complimentary hand sanitizer and wipes for touch surfaces.

We're here, we've taken steps for your safety and we're #LOVEready!

TRAVEL+LEISURE AWARD

For the fifth-straight year, Dallas Love Field has earned a spot in Travel + Leisure's World's Best Awards - Top 10 Domestic Airports.

DAL earned the eighth spot in the 2020 rankings. The airport was recognized for two key components of the Love Field experience – a helpful staff and a manageable size. In 2016, Love Field was ranked sixth, before earning 10th place in 2017, 2018 and 2019.

TRAVEL +LEISURE

ACI HONOR ROLL

Dallas Love Field has been inducted into the Airports Council International Director General's Roll of Excellence for its multiple honors through the Airport Service Quality Awards program. The Airport Service Quality Awards program is the gold-standard measurement of airport customer experience and is based on live surveys of passengers in airport terminals. Since 2015, DAL has placed in the top three each year. [Read the full story.](#)



LOST AND FOUND

When traveler Larry Euchner reached into his pocket after arriving at DAL, he was greeted with an unfortunate surprise - he had lost a bank envelope with a significant amount of cash in it. Lucky for Larry, DAL custodian Sandra Perkins found the envelope and turned it into DPD. Nancy Swift and the DAL Lost and Found team were able to take it from there. Using some clever thinking, they were able to determine the money belonged to Larry.



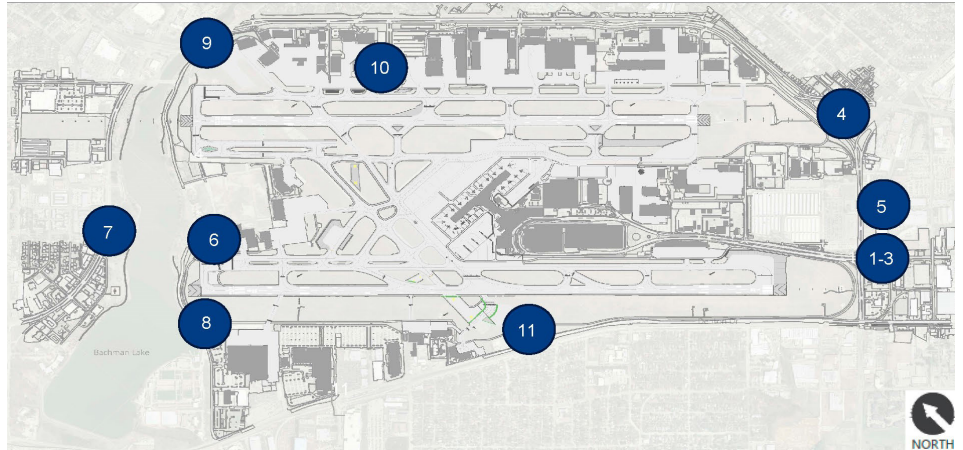
When Larry returned to DAL for his flight home, he was reunited with his lost item. Extremely grateful for the Love Field team's work, Euchner left a tip for the team members involved. Thank you to all the staff involved for showcasing excellence! Read [our story](#) for more info.

AIRPORT PROJECTS

DAL Alternate Entry

Description

The Alternate Entry Analysis was undertaken to address the security and operational risks associated with a single point of entry to the Nation's busiest Medium hub airport through a very busy intersection. Twelve (12) alternatives with one or more entry point from each of the surrounding roadways and a "No Action" alternative are being studied. A recommended shortlist is being developed based on the following criteria: Traffic impacts; Reductions in Vehicle Miles Traveled (VMT) and Emissions; Impact on existing facilities/infrastructure; the ability to accommodate an Automated People Mover (APM) system with connection to the DART Light Rail System; and provide an emergency response/evacuation route for incidents when the entry point at Mockingbird is blocked.



Update

Many thanks to all who attended the virtual meetings to learn more about the Alternate Entry Analysis. There were over 300 attendees who participated in virtual community meetings held from June-September 2020 designed to provide project information, share updates on the analysis and gather feedback. You can find an updated list of Frequently Asked Questions [here](#). If you have not done so, please take the Alternate Entry Public Survey; we have extended the deadline to October 31st to allow for more participation. In addition to our current analysis, the Bachman Lake Area Planning Study is underway that will help craft a vision for the transportation improvements in northwest Dallas. The work group includes staff from NCTCOG, TxDOT, City of Dallas, DART and other area stakeholders. We are delaying our briefing to the TRNI Committee and the Dallas City Council until the completion of the study. Use this [Feedback Form](#) to help us reach the community and develop our public engagement plan for the Bachman Lake Area Planning Study!

Take the Alternate Entry Public Input Survey

The Alternate Entry Analysis Survey has been extended to October 31. Share your insights and participate in this short survey to provide your priorities for the DAL Airport alternate entry analysis.

Thank you for taking this survey. All responses are confidential.

English: https://bit.ly/AEA_EN

Spanish: https://bit.ly/AEA_ES

Lemmon Avenue Streetscape Enhancements

Description

The project will construct quality-of-life improvements along Lemmon Avenue in the vicinity of Love Field Airport, from Mockingbird Lane to the Bachman Lake Trail on Shorecrest Drive. Improvements may include sidewalks, bicycle paths, landscaping, gateway features, lighting, intersection safety improvements with new traffic lights, high visibility crosswalks, neighborhood pocket parks, enhanced bus shelters and a shuttle drop-off and pick-up area on Herb Kelleher Way.



Update

We have completed 30% of the design efforts for the Trail and Streetscape Enhancements, including the Parks Master Plan for the existing Midway Manor Park and the new North Neighborhood Park. A 12-foot shared-use trail is proposed along the eastern side of Lemmon Avenue with enhanced pedestrian crossings at University Drive, Lovers Lane and Shorecrest Drive. The crossing at Bluffview will be enhanced with the Bluffview Intersection Improvements being constructed as a separate project. The 12-foot shared-use trail is planned to extend along the western side of Shorecrest Drive and connect into the Bachman Lake trail system at the intersection of Shorecrest and Webb Chapel. There are also plans for secondary gateway features at Lovers Lane and Shorecrest Drive intersections, upon which the team has advanced design. Coordination with the City of Dallas Park and Recreation Department, City of Dallas Office of Arts and Culture, City of Dallas Department of Transportation, and DART will continue throughout the design process. We anticipate having the full design complete Spring 2021.

Dallas Love Field Entry Road Enhancements

Description

Herb Kelleher Way from Mockingbird Lane to the terminal and back will be upgraded with new street lighting, new landscaping, and pedestrian walkways that will connect with the planned loop around airport, new entry signage, and installation of major new public art through City of Dallas Office of Cultural Affairs.



Update

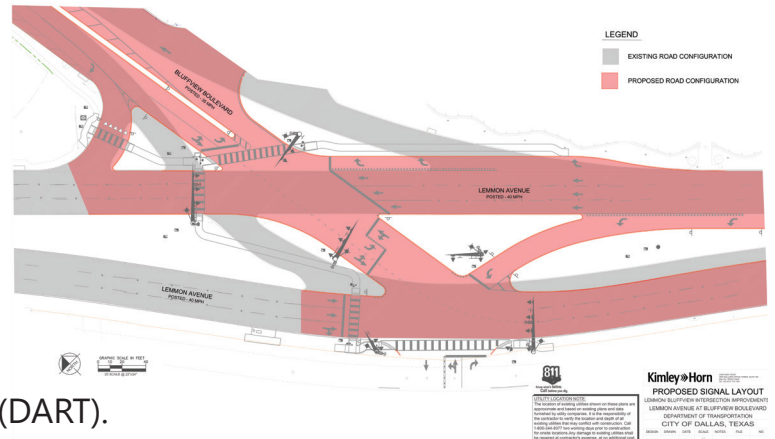
Construction bidding is underway with plans for City Council review early 2021. If approved, construction will start in Spring 2021 and run approximately 16 months. Traffic plans will maintain safety and convenient access for travelers and business partners with careful construction phasing on Herb Kelleher Way. Good Neighbor Program updates will continue through construction completion.

AIRPORT PROJECTS

Lemmon Avenue and Bluffview Intersection Improvements

Description

This project will construct pedestrian safety improvements at the intersection of Lemmon Avenue and Bluffview Boulevard. Improvements will include a new traffic signal with pedestrian phasing, high visibility crosswalks and enhanced LED lighting. It will also realign the intersection for safer vehicular operations. This project is a partnership between the City of Dallas Departments of Aviation, Transportation, Public Works and Dallas Area Rapid Transit (DART).



Update

Construction is scheduled to begin this Winter. Expect lane closures.

Love Field Loop Trail

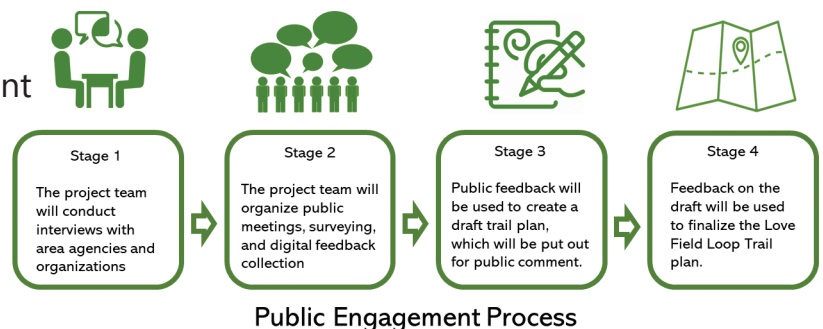
Description

The areas surrounding Dallas Love Field Airport contain a wealth of community resources, including Bachman Lake, the Medical District, Grauwlyer Park, and several commercial areas, but lack a dedicated bicycle and pedestrian connection that would allow for safer and more pleasant access. The Love Field Loop Trail planning initiative seeks to develop conceptual plans for a trail connection linking the surrounding communities to some of these destinations and to the airport itself. The City of Dallas will collaborate across departments and with multiple partners to gather public feedback and create the concept plan for the trail. In order to accurately reflect the public's opinions and desires for the Love Field Loop Trail, we plan to work closely with area stakeholders, residents, and local government and non-profit organizations over the next several months. Through surveys and public workshops, citizens will have an opportunity to provide detailed input regarding the trail, including its appearance, amenities, and programming. This input will be used to develop and refine the trail plan.



Update

The National Park Service and the Dallas project team have completed development of a Love Field/Bachman Lake Area community survey. Before moving into Stage 3 of the public engagement process, NPS is coordinating with the NCTCOG on finalizing and distributing the survey instrument online and in print.



TURN UP AT LOVE FIELD!

Picture below from last years event.



This was our 7th year partnering with Frontiers Of Flight Museum and Big Thought for the "Turn Up At Love Field" STEM event. Unlike past years, this year's event went completely digital due to social distancing restrictions. While we missed connecting in person, we used our ingenuity to create a memorable experience for viewers! Watch and learn [here](#). We hope to see you next year!

FLY SAFE TEXAS

Dallas Love Field Airport and the Texas Commercial Airport Association (TCAA) are teaming to spread the word on the new safety protocols and enhanced health procedures implemented at airports around the state. [Fly Safe Texas](#) is designed to restore consumer confidence in air travel and to remind travelers that Texas airports are ready when they are. The group has also created a an educational [coloring and activity book](#) has been created just in time for back to school. The book targets primary students and is also accessible on social media and websites and is free to download.



Let's Get Social

Follow Dallas Love Field on social media to keep up-to-date with the latest news, highlights, projects updates, as well as existing events to breaking news. Get connected by following [@DallasLoveField](#) today!



The Good Neighbor Program



The Good Neighbor Program (GNP) mission it to do all the good we can, in all the ways we can for communities surrounding the airport. We are committed to being a good neighbor by engaging with the community and keeping you informed of new updates and developments at and around the airport.

We are an airport that happens to be in the middle of a community.

However, our goal is to be a community that just happens to be located around an airport.

Efforts include:

- Enhancing the passenger experience
- Urban design – landscaping and beautification
- Signage and way-finding initiatives
- Pedestrian improvements
- Encouragement of recreational activities
- Traffic improvements

To learn more about our community engagement efforts and to get current updates on current and completed projects, please visit the project website at www.dallas-lovefield.com, send us an email at lovefieldgnp@dallascityhall.com, or call our 24/7 Airport Operations Center at 214-670-5683 to be connected to a member of the GNP team.

Upcoming Meeting Dates | Tuesday Jan. 2021 **12**

To learn more about the Program, visit www.dallas-lovefield.com

The next Good Neighbor Program quarterly meeting is scheduled for Tuesday, January 12, 2021. More information will be posted in the coming weeks.