

DALLAS LOVE FIELD
EMERGENCY CONTINGENCY PLAN
Tarmac Delay Response

Dallas Love Field (DAL) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Patrick Carreno - Assistant Director of Aviation at patrick.carreno@dallascityhall.com. Dallas Love Field is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Dallas Love Field will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Dallas Love Field has facility constraints that limit its capabilities to accommodate diverted flights while maintaining the airport's safe operating conditions. Accordingly, except in the case of a declared in-flight emergency, aircraft operators are strongly encouraged to coordinate with the Airport Operations Center at (214) 670-5683 prior to committing to a DAL diversion.

Specific facility constraints include:

- No facilities for accommodating international air carrier flights.
- All airline passenger gates are currently operating at capacity.
- Airline gates are configured to service narrow body aircraft only.

These constraints have been noted in Dallas Love Field's Airport/Facility Directory record. During diversion events, Dallas Love Field issues NOTAMs regarding its ability to accommodate diverted flights, to ensure the safe and efficient operation of the airport, and its ability to serve the public during irregular operations events.

Airport Information

Name of Airport:	Dallas Love Field (DAL)
Name and title of person preparing the plan:	Fraser Docherty, Airside Operations Manager
Preparer contact number:	(214) 670-1561
Preparer contact e-mail:	fraser.docherty@dallascityhall.com
Date of submission of plan:	May 14, 2012; Updated: 4/14/17; 5/27/2022
Airport Category:	Medium Hub

Contact Information

In the event of an aircraft diversion or other irregular operations events, aircraft operators should contact the Airport Operations Center at (214) 670-5683 (24 hour) or 214670LOVE@dallascityhall.com for assistance.

If the flight involves an international aircraft with passengers or crew that have not cleared Customs, the airline must notify DFW CBP at 972.973.9895 or 972.973.9941, or email at dfwairportwatchcommanders@dbp.dhs.gov and dfwairportchiefs@cbp.dhs.gov.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

Dallas Love Field can provide a limited amount of equipment (one air stair and one Cobus) needed to safely deplane passengers from air carrier aircraft. However, due to liability concerns, airport personnel are not permitted to connect the air stairs to an aircraft. Additionally, airport personnel are not permitted to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. The airport will, however, provide as soon as practicable upon request (made at the contact number listed above) from such airlines experiencing excessive tarmac delays, a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

All the gates at Dallas Love Field are under lease to the individual air carriers and are not in the control of the airport. However, in that the leases are for preferential and not exclusive use of the gates, the airport will, to the maximum extent practicable, direct/request a tenant airline to accommodate another air carrier aircraft at its leased gate during those time periods when the tenant airline's gate is not in use or scheduled for use.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Dallas Love Field does not have international air carrier passenger processing facilities. Therefore, the airport will coordinate with local CBP and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet cleared United States Customs and Border Protection can be deplaned. Once these efforts are complete, we will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

Dallas Love Field provides public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website (www.dallas-lovefield.com).
- Providing notice of the availability of the plan on the airport's social media accounts.