



## **Tonight's Speaker**

Patrick Carreno  
Interim Director  
Department of Aviation

# ***The Department of Aviation Good Neighbor Program Community Meeting***

*Tuesday, January 17, 2023*

**Welcome, the presentation will  
start shortly.  
Thank you for joining us!**





A photograph of a large, red, abstract sculpture at Dallas Love Field Airport during sunset. The sculpture has several long, angled arms reaching upwards, some with white tips. The sky is a mix of orange, yellow, and grey. In the background, airport buildings and parking lots with cars are visible. The foreground is dark and appears to be a dirt or gravel area.

# ***Good Neighbor Program Community Meeting Dallas Love Field Airport***

*January 17, 2023*

# ***Good Neighbor Program Meeting Agenda***

- Good Neighbor Program Overview
- What's Going On?
- Dallas Love Field Construction Project Updates
- Environmental – Noise Abatement Program Updates
- Community Engagement Activities

# ***Good Neighbor Program – Overview***



# ***What is the Good Neighbor Program?***



A way to connect with the community on future ideas and planning input.



Create livable, walkable and interconnected neighborhoods in our community.



Operates in and around the airport with the mission to do all the good we can, in all the ways we can.



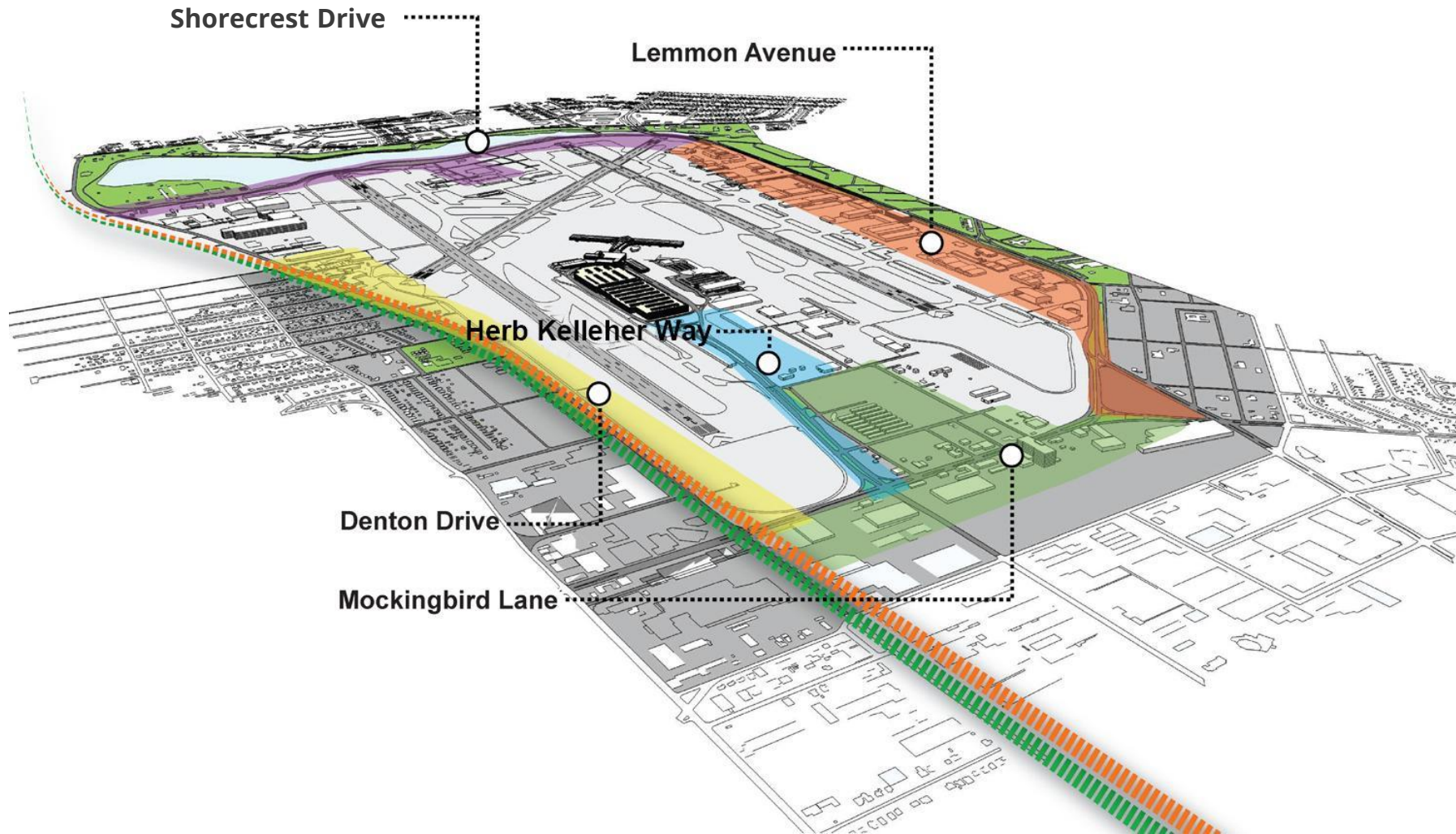
# ***Good Neighbor Program Goals***

***Some of our  
goals in being a  
good neighbor  
include giving  
the community:***



- Off-airport urban design
- Landscaping and beautification
- Parks, trails and recreational activities
- Signage and traffic improvements
- Pedestrian improvements

# Target Areas





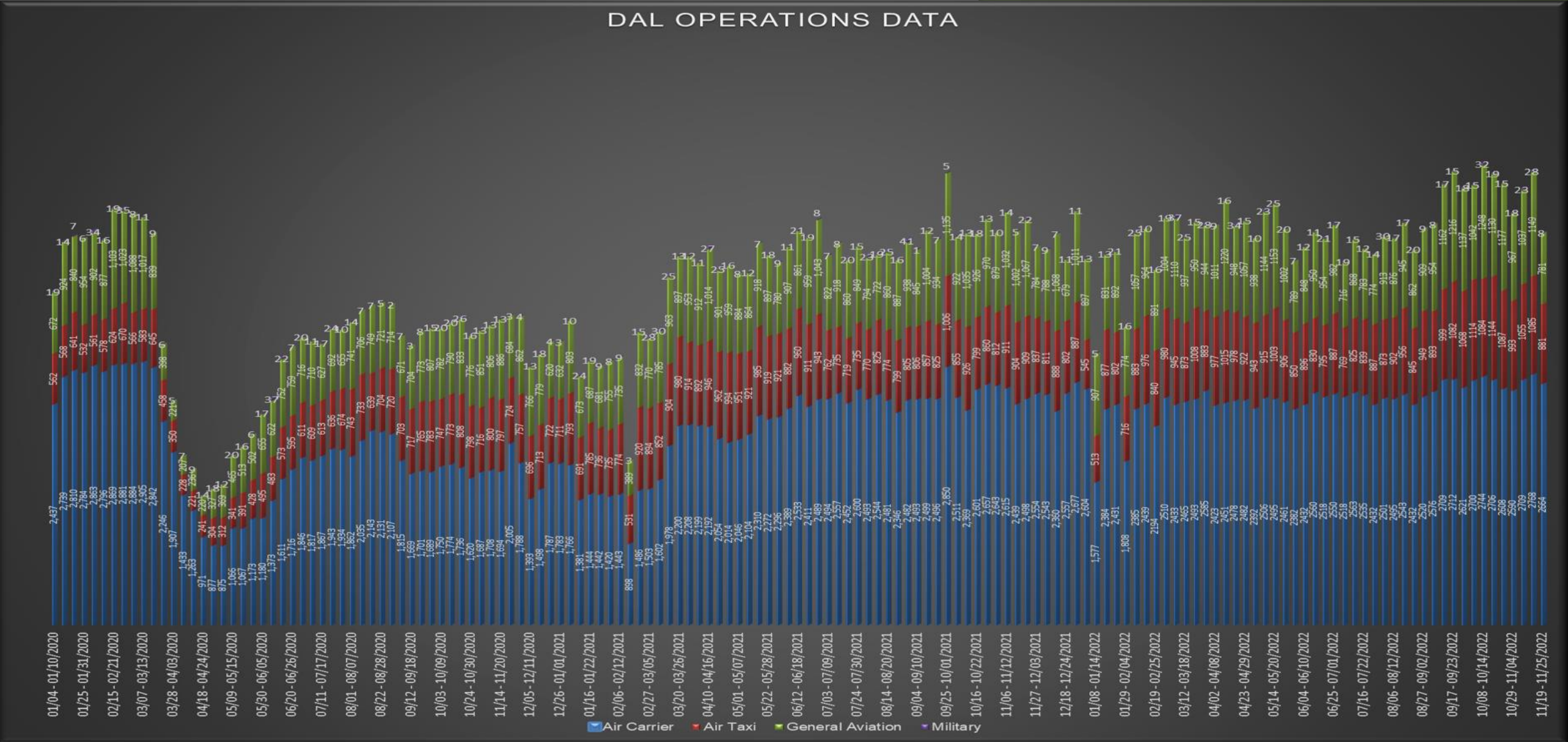
# ***Good Neighbor Program –***

## ***What's Going On?***



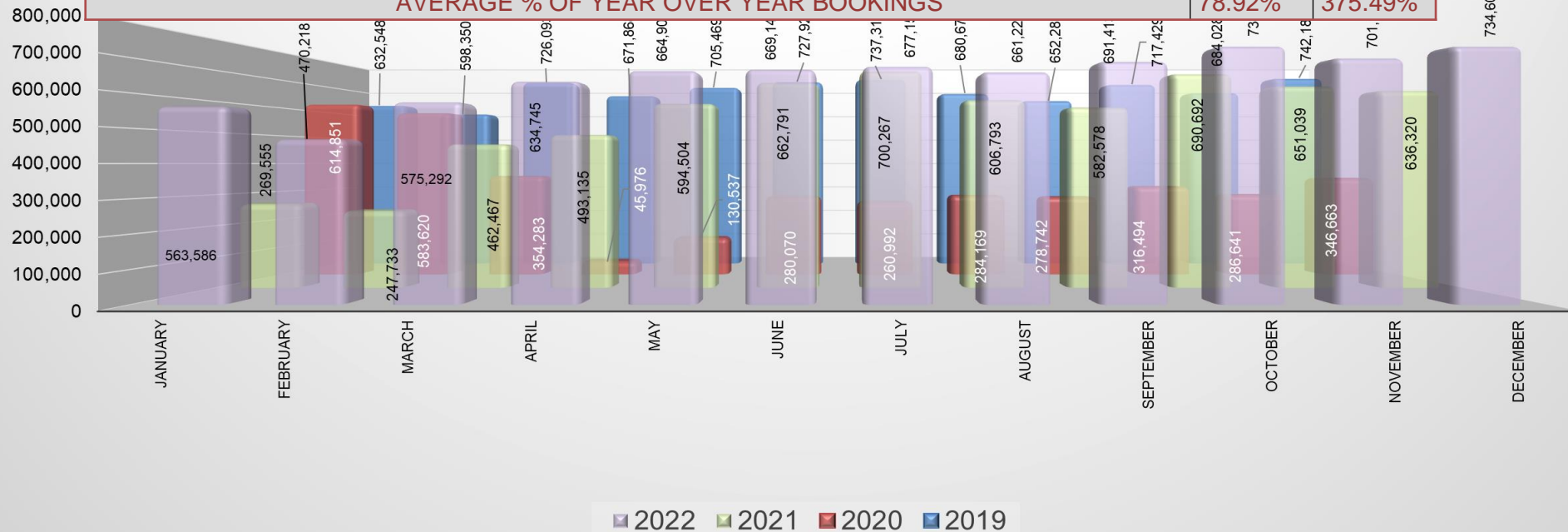
Week 11/19 – 11/25/2022 includes data up to 11/25/2022.

# LOVE FIELD OPERATIONS



# 2019 – 2022 SOUTHWEST TOTAL BOOKINGS DATA COMPARISON

| Month                                | 2019    | 2020    | 2021    | 2022    | % Change<br>2019-2020 | % Change<br>2020-2021 | % Change<br>2019-2021 | % Change<br>2019-2022 | % of<br>2019-2021 | % of<br>2019-2022 |
|--------------------------------------|---------|---------|---------|---------|-----------------------|-----------------------|-----------------------|-----------------------|-------------------|-------------------|
| January                              | 632,548 | 614,851 | 269,555 | 563,586 | -2.80%                | -56.16%               | -57.39%               | -10.90%               | 42.61%            | 89.10%            |
| February                             | 598,350 | 583,620 | 247,733 | 470,218 | -2.46%                | -57.55%               | -58.60%               | -21.41%               | 41.40%            | 78.59%            |
| March                                | 726,093 | 354,283 | 462,467 | 575,292 | -51.21%               | 30.54%                | -36.31%               | -20.77%               | 63.69%            | 79.23%            |
| April                                | 671,868 | 45,976  | 493,135 | 634,745 | -93.16%               | 972.59%               | -26.60%               | -5.53%                | 73.40%            | 94.47%            |
| May                                  | 705,469 | 130,537 | 594,504 | 664,909 | -81.50%               | 355.43%               | -15.73%               | -5.75%                | 84.27%            | 94.25%            |
| June                                 | 727,928 | 280,070 | 662,791 | 669,142 | -61.53%               | 136.65%               | -8.95%                | -8.08%                | 91.05%            | 91.92%            |
| July                                 | 737,317 | 260,992 | 700,267 | 677,111 | -64.60%               | 168.31%               | -5.02%                | -8.16%                | 94.98%            | 91.84%            |
| August                               | 680,679 | 284,169 | 606,793 | 661,222 | -58.25%               | 113.53%               | -10.85%               | -2.86%                | 89.15%            | 97.14%            |
| September                            | 652,281 | 278,742 | 582,578 | 691,413 | -57.27%               | 109.00%               | -10.69%               | 6.00%                 | 89.31%            | 106.00%           |
| October                              | 717,429 | 316,494 | 690,692 | 734,922 | -55.88%               | 118.23%               | -3.73%                | 2.44%                 | 96.27%            | 102.44%           |
| November                             | 684,028 | 286,641 | 651,039 | 701,181 | -58.10%               | 127.13%               | -4.82%                | 2.50%                 | 95.18%            | 102.50%           |
| December                             | 742,186 | 346,663 | 636,320 | 734,600 | -53.29%               | 83.56%                | -14.26%               | -1.02%                | 85.74%            | 98.98%            |
| AVERAGE % OF YEAR OVER YEAR BOOKINGS |         |         |         |         |                       |                       |                       |                       | 78.92%            | 375.49%           |



***Good Neighbor  
Program –  
Infrastructure & Development  
Project Updates***



# Entry Road Enhancements Complete

“Lovebird”



New pedestrian paving



New landscaping

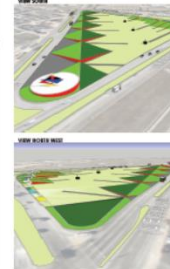
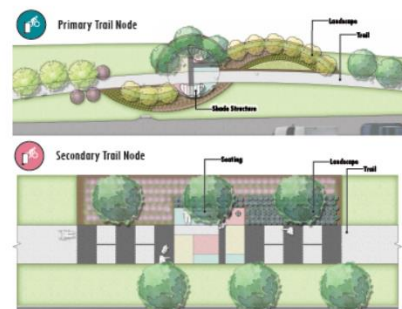
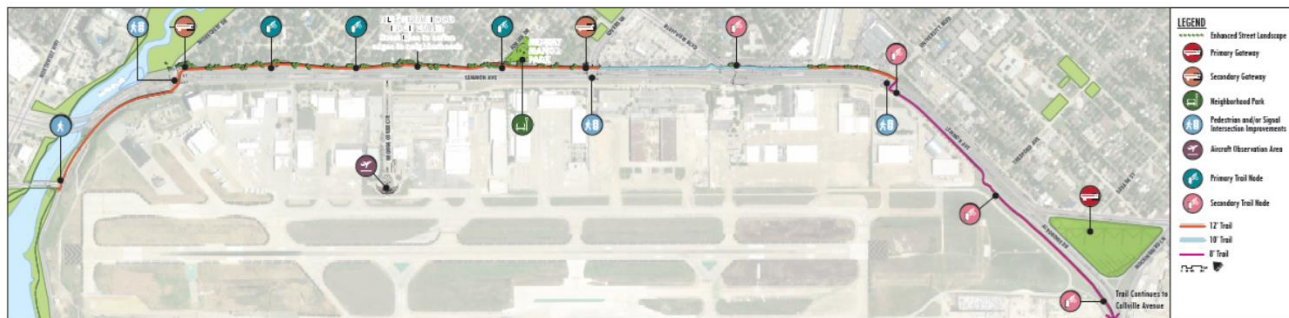


Construction started April 2021 & completed October 2022.

Enhancements included:

- Lighting
- Pedestrian paving
- Fencing
- Landscaping
- Signage
- Public Art

# Lemmon Avenue Streetscape Enhancements



- 100% design complete for Trail and Streetscape enhancements; FAA coordination continues
- Estimated construction start – Summer 2023
- 12 ft. mixed-use with 10' in areas with right-of-way constraints with enhanced pedestrian crossings connecting to the Bachman Lake Trail system
- Main Gateway feature at Lemmon Avenue/Airdrome Drive triangle and two (2) secondary gateway features at Lovers Lane and Shorecrest Drive
- Project limits extended to Airdrome Drive and Mockingbird Lane (@ Collville Avenue)



# Cross-Field Taxiways



## PROJECT DESCRIPTION:

This project will include the construction of Crossfield Taxiways and connecting taxiways, it will also include the construction of the proposed Remain Over Night (RONs), deicing areas, analyze the location of the run-up area and recommend relocation/reconfiguration.

- Access to the airfield will be from a temporary gate in the existing AOA fence
- Construction access to the site is via the VSR
- This access route will keep construction traffic confined to the site

Project status: Construction  
Estimated Project Completion: Winter 2024



# *DAL ARFF Station 21 Replacement*

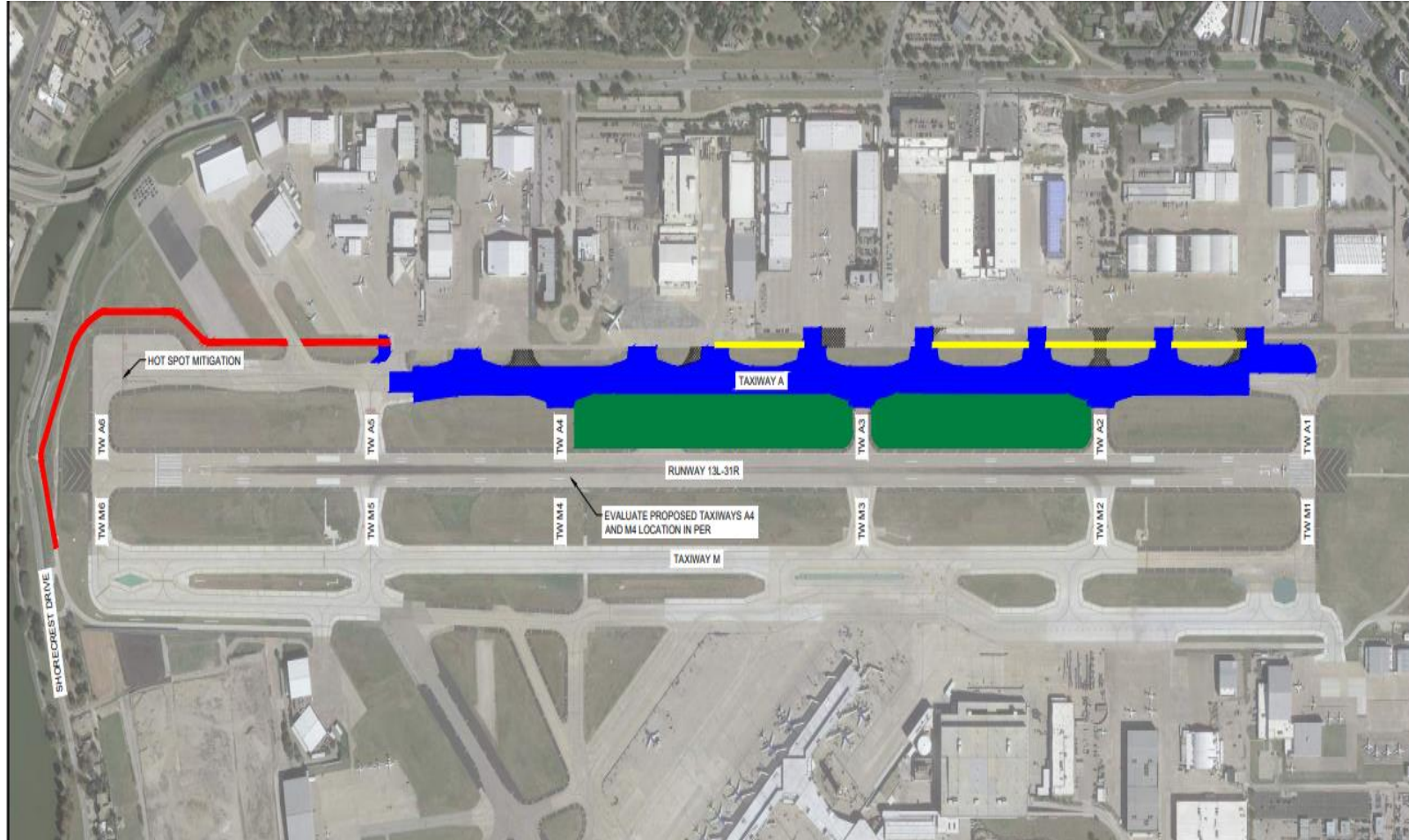


## PROJECT DESCRIPTION

- Provide a new Aircraft Rescue and Firefighting (ARFF) station to replace existing Station 21.
- Project will include new access roadway and required utilities to provide service to the facility.

Project status: Design

# 13L-31R Runway Safety Area Evaluation and Taxiway A Rehab



## PROJECT DESCRIPTION

- Review and assess the Runway Safety Area for runway 13L-32R.
- Realign the vehicle Service Road.
- Rehabilitate Taxiway Alpha.

Project status: Design

# Capital Projects Forecast

|  |
|--|
| ARFF Station Replacement and Airside Operation -<br>Design & CA services<br><i>Construction Bid</i>      |
| <i>RSA Evaluation of Runway 13L – 31R and<br/>Rehabilitation of Taxiway A</i><br><i>Construction Bid</i> |
| DAL Baggage Handling System Upgrades<br><i>Analysis</i>  |
| DAL EMS Suite<br><i>Design</i>   |
| DAL HVAC System Upgrades<br><i>Analysis</i>  |
| DAL CUP - Boilers and Thermal Storage Tank Upgrades<br><i>Analysis</i>                                   |



***Good Neighbor  
Program –  
Environmental Updates***

# *Noise Stakeholders Meeting*

- The Department of Aviation is currently hosting a series of noise stakeholder meetings to review the Voluntary Noise Program (VNP) by discussing DAL's current program and provide feasible noise measures to the FAA for their review and implementation.
- Goal to provide information on aircraft noise, the opportunity to review the existing program, and suggest new/modified feasible noise mitigating measures.
- Stakeholders consist of a third-party Facilitator, Consultants (HMMH), Federal Government (FAA), Department of Aviation Staff, Airline representatives, Airport tenants, School representatives, Neighborhood Associations, and Individual Residents.

# *Meeting Updates*

- Meeting 1 Agenda ( August 25<sup>th</sup>, 2022)
  - Introduction to aircraft noise
  - Aircraft noise regulation in the U.S.
  - The existing Dallas Love Field (DAL) voluntary noise control program
  - Historical DNL Contours
- Meeting 2 Agenda (September 29<sup>th</sup>, 2022)
  - Review existing Dallas Love Field (DAL) Voluntary Noise Program (VNP)
  - Solicit stakeholder ideas and feedback on the current VNP
  - Discuss possible modifications to the VNP in Working Groups
- Meeting 3 Agenda (October 20<sup>th</sup>, 2022)
  - Present Final Results of Program Review Analysis and Recommendation Elements
  - Review feedback and suggested measures
- Meeting 4 Agenda (January 12<sup>th</sup>, 2023)
  - Review current VNP measures and feedback on current measures
  - Review prior and new stakeholders' suggestions



# Submitting a Noise Complaint

Submit Noise Concern

\*mandatory field

Name title\*:

First name\*:

Last name\*:

House/Unit #\*:

Street\*:

City\*:

Zip code\*:

Email address\*:

Phone number:

Next page

Casper Airport Solutions Inc

## Guidelines and Standards

- Noise complaints will only be logged when they contain accurate and complete information, including the **first and last name, physical address, date and time of the noise occurrence** and **means of contact** (telephone number or email address) if feedback is requested.
- It is recommended that noise complaints should be reported within one week of the occurrence.
- The FAA's Aviation Noise Ombudsman serves as a public liaison for issues about aircraft noise questions and complaints.
- Email : 9-asw-noise@faa.gov

For noise concerns visit  
<https://dal.noiselab.casper.aero/>  
For noise inquires email  
[AVINoise@dallascityhall.com](mailto:AVINoise@dallascityhall.com)

***Good Neighbor  
Program –  
  
Community  
Engagement Updates***



# *Annual Neighborhood Trash Off Event (October 22<sup>nd</sup>)*





Nov. 1 - 30, 2022



92.7% of students  
stated they enjoyed  
STEM Career Day(s)

95.1% of students  
stated they learned  
more about STEM  
after STEM Career  
Day(s)

91.7% of students  
stated they learned  
more about STEM jobs  
after STEM Career  
Day(s)

91% of teachers were  
satisfied or highly  
satisfied with STEM  
Career Day(s)



# STEM Career Day(s)

The Frontiers of Flight Museum hosted its 5th annual STEM Career Day(s) with over 1500 students attending our STEM Career Day(s) and almost 600 for our virtual speaker. Schools were invited to participate in scheduled activities, a company/organization and a special STEM challenge centered around the James Webb Space Telescope. This year we also hosted NASA speaker Steven Soderberg for a virtual conversation with students about his career and the Mars 2020 mission.



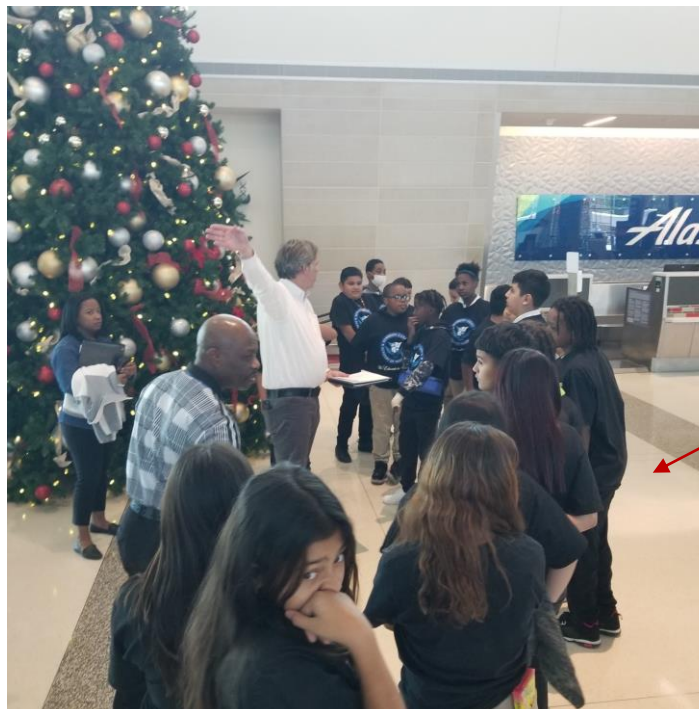
"Relevant to students, inspiration to students, exposure to unknown careers.  
Thank you!" – Eisenhower Elementary 1st-5th GT teacher

"I liked learning about the telescopes and stepping into the shoes of people  
planning the space missions." – Uplift North Hills Prep 11th grade student

"I liked everything because I learned a lot!" – Travis World Language Academy  
5th grade student

Thank you to the following companies and organizations who

# Career Day Activities



Kennedy Curry Middle School  
@ DAL on November 17th



# ***GNP Contact Information***



## **Program Hotline**



214-670-LOVE

## **Program Email**



LoveFieldGNP@DallasCityHall.com

## **Program Website**



[www.dallas-lovefield.com/GoodNeighbor](http://www.dallas-lovefield.com/GoodNeighbor)

# *Community Engagement*



We believe in being a good neighbor to our community.



Are your priorities still the same or have they changed?



What would you like to see with community connections?



What else can make us a good neighbor?



# *Questions*



# Questions

- Q. Upcoming forecast schedule of projects and capital improvement program.

A. See Slide # 17.

- Q. Currently, Patrick Carreno is named as Interim Director of Aviation. What are the long-term plans for this leadership position? If an executive search is planned what is the anticipated time frame to name, the Director?

A. In the next few weeks, the City Manager's Office will begin the official recruitment process for a permanent placement as the Director of Aviation.

- Q. How will the recent SWA cancelled flight problem and subsequent cost of passenger reimbursement and employee compensation affect operations and/or planned infrastructure projects at Love Field, where SWA accounts for 95%+ of flights?

A. There will not be a long-term impact on DAL's development budget. We have safeguards to protect the airport in our lease agreement.

# Questions

- Q. I live in the Bluffview area, and we have noticed a massive uptick in the aviation noise since the holidays. We have always heard the planes flying in the background and occasionally a very loud plane but now it sounds as if the planes are flying over our houses every five minutes and can feel the noise shaking the house. Has something changed with the flight plans?

A. In response to your question, there have not been any changes to flight paths here at Dallas Love Field Airport (DAL). As you may have heard, there has been flight delays/cancellations over the holiday travel period which resulted in residents experiencing aircraft noise at different hours and frequencies. These delays/ cancellations extended into the first week of January, but as of this week using our Noise and Operations Monitoring System (NOMS) we are no longer seeing these abnormalities.

DAL is part of a much larger and complex airspace system, therefore movement of aircraft within the DFW metroplex are coordinated by Air Traffic Control (ATC) to ensure the safe and expeditious flow of aircraft. The Federal Aviation Administration (FAA) established air traffic routes throughout the Metroplex, to safely separate aircraft, both horizontally and vertically.



# Questions

- Q. I want to know what is going to be done to reduce the noise pollution over the Bluffview and Briarwood neighborhoods. I have been asking this question for 18 months and have not gotten any response except that it is caused by the runway construction. The runway is done but the noise continues. Something must be done!

A.

- Q. Private aviation seems to be the major noise source. What are the plans to control private aviation? Is it possible that some of the private aircraft can be relocated to Dallas Executive?

A.

# Contact Dallas Love Field Airport

**Patrick Carreno**

Interim Director of Aviation



214-670-6077

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**Dallas Love Field Administration**

7555 Lemmon Avenue, Dallas, TX 75209

**Dallas Love Field Terminal**

8008 Herb Kelleher, Dallas, TX 75235



**Dallas-LoveField.com**



Thank  
You

***Thank You***  
for joining us



EMPATHY



ETHICS



EXCELLENCE



ENGAGEMENT



EQUITY